

Sub: Selection of Service Provider Agency (SPA) for 'Setting-up and Management of the Public Facilitation Centers (PFCs)) in the seven districts of Assam covered under the Sixth Schedule Autonomous Councils for providing services under the ARTPS Act, 2012'- **Replies to the 4th set of queries on the ICB etc.**

Dear All,

With the reference to the ICB IFB No: ARIASS/ACCSDP/136/2018/32 dated Guwahati the 2nd February, 2019, I would like to furnish the replies to the **4th set of queries** made by some of the potential SPAs on the ICB for 'Setting-up and Management of the Public Facilitation Centers (PFCs) in the seven districts of Assam covered under the Sixth Schedule Autonomous Councils for providing services under the ARTPS Act, 2012' for your information and needful.

Sl	Clause No.	Clarification/Query	PMU's Response
1.	PRICE SCHEDULE (PART-B), page- 29.	<p>11. Printing Charges per A4 size paper for printing acknowledge receipt:</p> <p>In this price bid, there are totally 12 line items. Except sl.no.11, all line items will be accounted for equals to (Unit price x quantity x no. of months (36).</p> <p>Whereas, for line item 11, only asking for printing charges per A4 Size paper. The value of printing charges per paper is insignificant without no. of printing sheets per month value. It is not correct to quote per unit rate in the place of "Total Price per line item for 36 months" (column no. 8 in price bid)</p> <p>So, we request you to kindly specify tentative quantity of sheets to be printed per month or allow the bidder to quote this separately.</p>	<ul style="list-style-type: none"> The printing quantity for the purpose of quotation/evaluation of bids may be taken as 600 pages per PFC per month. Accordingly, for the purpose of quotation/ evaluation of bids, the printing quantity per month for 77 PFCs may be taken as 600x77=46,200 nos. Therefore, under the 'Quantity and physical unit' at Col. 3 of Row 11 of the 'Price Schedule: Part-B: For Remuneration of the PFC Operators, Other Key Staff, Charges for Internet Connectivity etc.' the number should be 46,200 nos. The SPA shall also quote the rate of printing on per A4 page basis. However, the payment by the client for printing of acknowledgement receipts issued to citizens shall be based on actuals as mentioned in para 5 of the Annex-1 (the Activity Schedule) at page 59 of the bidding document. Necessary corrigendum is being issued.
2.	d) Qualification and Experience of the professionals, page 52 & 53.	<p>5. Helpdesk operators (3)</p> <p>6. Office Support Staff (3)</p> <p>Please refer price schedule (Part B) page no. 29 line item 7 & 8. Here, it is mentioned Helpdesk operators - 2 nos. and Office support staff - 2 nos.</p> <p>Kindly clarify</p>	<ul style="list-style-type: none"> The number of Helpdesk operators shall be two (2 nos.) and the number of Office Support Staff shall also be two (2 nos.). Necessary corrigendum is being issued.
3.	-	We request you to extend the date of bid submission by at least 3 weeks to enable us to bid in the tender.	<ul style="list-style-type: none"> The last date of submission of bids and opening of bids have been extended till 24th April, 2019.
4.	-	We would thus request you to kindly allow us an extension of 10 Days from the current date of submission so that we can successfully prepare the technical and commercial documentation as requested in the RFP and submit the same.	<ul style="list-style-type: none"> The last date of query from the potential bidders is 6th April 2019 Necessary corrigendum is being issued.

Sd/
State Project Director, ARIAS Society